

Central Bank of Nigeria

Currency Operations Department

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All Deposit Money Banks

UPDATED PENALTY ON INAPPROPRIATE CASH DISBURSEMENT PRACTICES BY DEPOSIT MONEY BANKS (DMBs)

Please refer to the circular from Central Bank of Nigeria (CBN), with reference number COD/DIR/INT/CIR/001/021 dated November 13, 2024.

The CBN has noted with dismay the prevalence of illicit flow of mint banknotes to currency hawkers and other unscrupulous economic agents that commodify Naira banknotes, thus, impeding efficient and effective cash distribution to banks' customers and general public.

CBN will continue to intensify the periodic spot checks to the banking halls/ATMs to review cash payouts to banks' customers, as well as mystery shopping to all identified cash hawking spots, across the country.

Therefore, CBN enjoins all DMBs and financial institutions to strengthen controls, processes and procedures around their Cash Managements Centres, Branch and Teller Operations.

Thank you for your cooperation.

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Acting Director, Currency Operations Department