



Central Bank of Nigeria

CBN UPDATE

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Milk Companies key into CBN Backward Integration

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- CBN to Deploy Bank-Notes Tracking System
- Court Strikes out Suit Against CBN
- e-Payment Transactions hit N151tn
- CBN Recovers Over N77bn, \$21m from DMBs

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Editor's Note

We continue to appreciate your enthusiasm and passion for the news magazine, **CBNUPDATE**. This interest has further fueled our commitment to serve you with current news on the activities, initiatives and policies of the Bank.

The story about six companies that have seized the opportunity presented by the CBN backward integration and ventured into local production of milk is a must read.

As the re-introduced cash-less policy gains popularity, our crew gathers that the scheme will go full swing by April 2020. This serves as a reminder to the public to take advantage of the facilities and various modes of payments.

We also bring to your reading pleasure, the appointment of Dr. Kingsley Obiora as a Deputy Governor, in the Central Bank of Nigeria (CBN). For one who has served as a Technical Adviser to a former Presidential Economic Management Team, Alternate Executive Director at the International Monetary Fund (IMF), and a Special Adviser to the CBN Governor on Economic Matters, the appointment is a case of returning to familiar ground.

The CBN has been resolute in protecting the interest of the depositors and customers of banks. Our story reveals that N77bn excess charges imposed on customers have been recovered from banks.

It is encouraging to read that the Nigeria Incentive-Based Risk Sharing System for Agricultural Lending (NIRSAL) facilitated N102bn Credit for agriculture, creating over 40,000 jobs in the process.

These and other interesting briefs are in this edition for your information on developments in the CBN.

Enjoy your reading.

Isaac Okorafor
Editor -in- Chief

Six Milk Companies Key into Backward Integration

By: Ruqayyah Mohammed



Cow Milking process

The Central Bank of Nigeria (CBN) in its effort to increase local production of milk, conserve foreign exchange and create jobs has released the names of six companies who have keyed into its backward integration program to enhance their capacity and improve milk production.

A key feature of Governor Emeziele's leadership of the CBN is the strategic focus on developmental functions stipulated in Section 31 of the CBN Act 2007. This has seen the

Bank working closely with the Federal Ministry of Agriculture and Rural Development as well as relevant State Governments to push for a decrease in Nigeria's dependence on oil as the major foreign exchange earner by increasing participation in the agricultural sector.

It has been observed that Emeziele's intervention in the agricultural sector led to an increase of about 6.46% in its contribution to the country's real Gross Domestic Product (GDP).

It will be recalled that following the huge successes recorded in the rice, cotton, cassava and tomato value chains under the Anchor Borrowers' Programme (ABP), the CBN had announced impending investment in milk production due to the high cost of importing dairy products amounting to \$1.5 billion, and had called on investors to take advantage of low-interest loans in exploring the abundant potentials of the industry.

In a circular released on February 11, 2020, authorized dealers were advised to note

that all Form 'M' for the importation of milk and its derivatives would be allowed to the six companies: Friesland Campina WAMCO Nigeria, Chi Limited, TG Arla Dairy products limited, Nestle Nigeria PLC (MSK only) and Integrated Dairies limited.

The circular signed by the Director, Trade and Exchange, further explained that all established Form 'M' for the importation of milk and its derivatives for any company

other than the six authorized companies for which shipment has not taken place should be cancelled.

Records indicate that the Bank's partnership with States and private investors in the livestock and dairy value chain is beginning to yield fruits. In Niger state (one of the participating states), the Government has already allocated land to four dairy companies at the 31,000 hectares Bobi Grazing Reserve

inhabited by over 700 pastoralist families who own about 300,000 heads of cattle.

Several analysts have opined that these interventions will not only improve cattle management in the country but will also close the supply gap of 1.2 million metric tonnes of milk. It is expected that local milk production will increase from 500,000 metric tonnes to 550,000 metric tonnes by January 2021.

Cash-less Policy in Full Swing April 2020

By: Ademola Bakare



ATM Cash transaction

The Central Bank of Nigeria (CBN) has restated it's resolved to commence full implementation of its cash-less policy on April 1, 2020.

The Director, Corporate Communications Department of the Bank, Mr. Isaac Okorafor, stated this in Asaba, Delta State, at the just concluded two-day sensitization fair organized by the Bank for its stakeholders.

According to him, "no state will be left out in this final phase of implementation of the policy".

It would be recalled that the policy was first launched and commenced on January 1, 2012, in Lagos as pilot programme, and was later extended to six states in the federation: Abia, Anambra, Ogun, Rivers, Anambra, Kano and Abuja in its second phase that commenced

on October 1, 2013. Speaking during the Fair with the theme: "Promoting Financial and Economic Development", the Director explained to his audience that 'the cash-less policy is not punitive but aimed at discouraging the carriage of huge sums of money about by individuals, particularly business men and women with its attendant security risks'.

He reiterated that the Bank has been educating people on the policy, and the need to embrace electronic means of transaction which is safer, convenient and secured. According to him, the Central Bank of Nigeria had put in place measures to ensure seamless transactions when the policy takes effect in April 2020.

He therefore urged participants to guide jealously their security codes (PIN numbers) away from criminally minded individuals with sinister motive of hacking into their accounts and steal their hard-earned money.

CBN Gets New Deputy Governor

By: Ademola Bakare



Dr. Kingsley Isitua Obiora
Deputy Governor, Economic Policy

The Senate of the Federal Republic of Nigeria, on January 30, 2020, confirmed the appointment of Dr. Kingsley Isitua Obiora as a Deputy Governor in the Central Bank of Nigeria (CBN).

President Muhammadu Buhari had on January 16, 2020, requested the Senate to confirm Obiora's appointment as a Deputy Governor to take charge of the Economic Policy Directorate. Dr. Obiora replaced Dr. Joseph Okwu Nnanna who retired in the same capacity from the Bank on February 2, 2020.

Obiora was until his appointment an Alternate Executive Director at the International Monetary Fund (IMF) in Washington D.C. He also sat on the Board of IMF's 24-seat executive board members, saddled with the day-to-day running of the institution

and represented 23 African countries including Nigeria on the board of the Bretton Wood Institution.

The appointment of Obiora has been roundly applauded by the cross section of the banking industry as a right move that would spur other accomplished Nigerians in the diaspora to return home. Mr. President is also seen by the appointment of a youth to have demonstrated his commitment to involve young, credible and intelligent Nigerians in the affairs and development of the country.

Kingsley Obiora obtained his PhD at the age of 31 years in International Economics from the University of Ibadan, and he was the best graduating student, a feat he also achieved during his Masters' degree from the same institution. He earlier had his first degree in Economics and Statistics at the University of Benin.

Obiora, who is not a stranger to the economic landscape of Nigeria was recruited from the country through the global competitive Economist Program in 2007 by the IMF.

He cut his teeth in national economic management when he was invited into the country by the former World Bank managing director and former Minister of Finance and Coordinating Minister for the Economy, Dr. Ngozi Okonjo-Iweala, as technical adviser on economic matters during the administration of President Olusegun Obasanjo.

He was a key figure in the design and production of an economic development policy document for the former President Obasanjo's administration, the National Economic Empowerment and Development Strategy (NEEDS) between 2004 and 2005.

Obiora was also a Technical Adviser to former President Jonathan's Economic Management Team, and for almost two decades involved in designing and shaping economic policies from all fronts.

Before returning to the IMF in 2018, Obiora was a Special Adviser to the CBN Governor on Economic Matters. His contributions to the monetary policy architecture helped Nigeria navigate troubled days of economic recession, thus, his return as deputy governor with higher responsibility is laudable not only to the CBN, but the country at large.

His academic quality and career trajectory has not gone unnoticed by the President who saw in him an asset the country needs at this moment and entrusted him with higher responsibility of assisting the CBN governor.

With Obiora's new responsibility, it is expected that he will bring his expertise to bear in achieving the set objectives of putting Nigeria on the path of sustainable growth.

Emefiele is Daily Asset's Man of the Year 2019

By: **Alhaji Auwalu**

The Governor, Central Bank of Nigeria (CBN), Mr. Godwin Emefiele, on Friday, February 21, 2020, received the Daily Asset Newspaper's Man of the Year 2019 (Economic Development) award, at the NICON Luxury Hotel, Abuja.

The Award's Organizing Committee recognized the unrelenting efforts made by the Governor, which included among other policies and initiatives - the Anchor Borrowers' Programme (ABP); restriction of forex to 43 items, Real Sector Support Facility (RSSF) and Loan to Deposit

Ratio (LDR) that have helped in revitalizing the nation's economy, generated wealth and created jobs.

According to the Publisher/Editor-in-Chief, Daily Asset Newspaper, Dr. Cletus Akwaya, Emefiele's ingenuity in the management of the nation's economy and the positive impact of the policies of the Bank on the economy, particularly the revolutionary progress that has been witnessed in agricultural sector, informed his choice as the newspaper's Man of the Year 2019.

The award which is the third in its series by the newspaper, was received on behalf of the Governor by Dr. Abdulmumin Isa, Head, Communications, Management and Strategy Division, Corporate Communications Department.

Other Nigerians honoured for their contributions to nation building at the occasion were the President of the Senate, Senator Ahmed Lawan, the Chief of Army Staff, Lt. Gen. Yusuf Tukur Buratai; and the Executive Governors of Zamfara, Enugu, Katsina and Kano respectively.

Emefiele Pledges Support for Entrepreneurs Promoting Employment

By: **Daba Olowodun**

The Governor of the Central Bank of Nigeria (CBN), Mr. Godwin Emefiele has pledged the Bank's full support for entrepreneurs with projects geared towards employment of Nigerian citizens.

He made this statement during a visit to the Dangote Refinery, Fertilizer Plant and Petrochemical Company site at Ibeju-Lekki, Lagos State, on Saturday 29th February, 2020, where he commended the President, Dangote Group, Alhaji Aliko Dangote for embarking on such a project which demonstrates home grown solutions to the needs of

Nigerians. Governor Emefiele further said that the facility had employed 34,000 people and would increase to almost 65,000 personnel in the next two months as the facility expands.

"This is how a country creates prosperity" the Governor enthused. He therefore reiterated his support and pledged that the CBN will continue to create policies which would protect such projects, adding that Nigerian banks were willing to support entrepreneurs in the country but needed credit worthy investors.

Inspecting the facilities, the Governor also submitted that

growing the economy was not the sole responsibility of the government, and challenged Nigerians to participate in the economic recovery of their country.

The CBN Governor urged other entrepreneurs to emulate the Dangote group and take advantage of the several opportunities to develop the Nigerian economy in the agriculture, manufacturing and industrial sectors. He said such investments would not only boost the economy but translates into accrued foreign reserves which would enable the nation meet its obligations.

CBN, Bankers' Committee to Partner FG to Bridge Infrastructural Gap

By: **Olusola Amadi**

The Central Bank of Nigeria and the Bankers' Committee have opened talks with the Federal Government to finance four major roads across Nigeria in a bid to reducing the country's infrastructural deficit.

The CBN Director, Banking

Supervision, Mr. Hassan Bello, stated that the government has invited the committee to consider the possibility of a Public-Private Partnership (PPP) in bridging the infrastructural gap. He added that a sub-committee has been set up to develop the modalities, develop the structure of the financing,

and to engage the government. Also, in order to promote the expansion of branches across the country as a tool for financial inclusion and economic development, plans are being made by the committee to increase NIRSAL's fund from N5 billion to N7.5 billion with an additional N2.5 billion.

Court Strikes out Suit Against CBN

By: **Ademola Bakare**



Photo Credit: Google Image

Law practice

A Federal High Court in Abuja, recently struck out a suit filed against the Central Bank of Nigeria (CBN) challenging its constitutional mandate of a June 23, 2014 circular: PR/DIR/GEN/CIR/01/009 issued on the operations and registration of Bureau de Change (BDCs) in Nigeria.

The plaintiff, E.E-Flow Bureau de Charge Ltd. had approached the court in a suit that commenced on October 17, 2014, challenging the Bank and mandating same to

pay it (plaintiff) the sum of N150, 000, 000 (one hundred and fifty million) in damages for alleged unlawful reversal of the requirements for the operation of Bureau de Change.

The CBN represented by its counsel, D.D Dodo (SAN) and Prof. Fabian Ajogwu (SAN) in defence of the Bank filed an objection challenging the jurisdiction of the Federal High Court to hear the matter on the grounds that the suit was instituted outside the three

months prescribed by Public Officers Protection Act Cap P41, LFN 2004.

The CBN counsel in arguing its objection told the court that the Bank acted in good faith in issuing the new requirements for the operation of Bureau de Change and as such protected against any adverse claim as provided for in the CBN Act of 2007.

Justice Evelyn Maha struck out the suit against CBN after hearing arguments from both counsels.

LDR Policy: Banks Record Loan Growth

By: **Ruqayyah Mohammed**



Photo Credit: Google Image

Loan Growth

Six banks have recorded increase in loans disbursed as at the fourth quarter of 2019 with a rise of 21 percent, from N5.674 trillion in 2018 to N6.849 trillion.

The Central Bank of Nigeria's directive to banks to raise loan to deposit ratio (LDR) to 65 percent was to encourage increased lending to SMEs, retail, mortgage and consumer lending.

The six banks released their unaudited financial reports which showed an increase in lending and advances are Zenith

Bank Plc, First Bank of Nigeria Plc, Stanbic IBTC Holdings Plc, Fidelity Bank Plc, FCMB Group Plc and Wema Bank.

Analysts are of the opinion that the policy would lead to an uptrend in credit growth to private sector and there would be economy-reflective financial performance.

According to the directive by the CBN, all banks must achieve the target of increased lending to deposit ratio on or before March 31, 2020, as failure to comply would continue to attract levies of additional Cash

Reserve Requirement (CRR) of 50 percent of the lending short fall.

The Governor of the Central Bank of Nigeria (CBN), Mr. Godwin Emefiele had earlier said that there is a noticeable improvement in the credit conditions in the banking system due to the policy, and banks are now able to recover delinquent loans from customers' accounts in other banks which has placed the banks in a better position towards supporting a stronger economy recovery.

Emefiele Appeals to Fiscal Authorities For Policy Support

By: **Louisa Okaria**

The Governor of the Central Bank of Nigeria (CBN), Mr. Godwin Emefiele, has called on fiscal policy authorities to address the infrastructural deficit and long standing clash between herdsmen and farmers

in Nigeria. Governor Emefiele made this appeal while addressing pressmen after the Monetary Policy Committee (MPC) meeting held at the CBN Headquarters, Abuja, on 24th January, 2020.

The Governor reiterated his commitment to diversification of the economy particularly to agriculture and urged the federal government to provide infrastructure and enabling policies which would boost the

returns on investments made in the agricultural sector, noting that huge efforts and resources have been invested in the farm by farmers.

In the same vein, he noted the massive loss caused by the clash between herdsmen and farmers

on food production. He therefore appealed to the federal government not to relent in its efforts to boost security in these farming communities in order to ensure sustained food production.

It is common knowledge that

due to deficit in transportation and lack of steady electricity supply, farmers find it challenging in processing and preserving food as well as moving the farm produce from one location to another which leads to increase in the price of food.

Emefiele restates Call for Self-Sufficiency ...CBN to partner FCTA to Boost Dairy Industry in FCT

By: **Adaeze Lilian Alaribe**



Group photograph of the CBN Governor, FCT Minister and dairy stakeholders

The Governor, Central Bank of Nigeria (CBN), Mr. Godwin Emefiele, has restated the need for states in the country and the Federal Capital Territory (FCT) to be self-sustaining and economically viable, promising that the Bank will support projects and programmes that will help them realize this desire.

Mr. Emefiele stated this in Abuja on Monday, February 17, 2020, when he led a team from the

CBN and three major dairy companies – FrieslandCampina WAMCO Nigeria Plc, Nestle Nigeria Plc and L& Z - on a courtesy call on the Minister of the FCT, Alhaji Muhammad Musa Bello.

The CBN Governor, who commended efforts at ensuring improved security in the FCT, said the team was at the FCTA to apprise the Minister with some key initiatives of the Bank that will help boost job creation as

well as fast-track the processes leading to the allocation of land to the three companies that had requested for land to establish dairy processing plants in the FCT.

While imploring the FCT Minister to assist the companies in the expeditious allocation of land to them, Mr. Emefiele expressed confidence that the establishment of the companies in the FCT would drive industrialization, stimulate local

production of milk and the development of the local dairy sector. He said the move would also boost employment generation, facilitate linkages along the dairy sector in Nigeria and conserve huge foreign exchange for the country.

He further noted that the collaborative effort by the CBN and the private sector, particularly under the Anchor Borrowers' Programme (ABP) and the Commercial Agricultural Credit Scheme (CACS), had started to yield significant results with deliberate measures by the companies to embrace the backward integration measures and boost job creation and industrialization locally.

Citing the Bobi Grazing Reserve in Niger State, where 31,000

hectares of land had been allocated by the State Government to dairy companies, as one of such strategic partnerships entered by the Bank, Emefiele said local dairy breeds would enhance milk collection and also integrate the local pastoralist as well as curb the farmers-herders clashes.

The Governor also disclosed that the Bank was working closely with other stakeholders to ensure that products were taken off farmers at an agreed price with the farmers, adding that the Bank was also engaging to revamp the Abuja Commodity Exchange to ensure standardization of prices. In his remarks, the Minister of the FCT, Alhaji Muhammad Bello, commended the CBN Governor, Godwin Emefiele, for

his passion in revamping the Nigerian economy, noting that the intervention policies of the Bank under the Muhammadu Buhari administration had worked.

He, however, called for the establishment of a price stabilizing mechanism to guarantee prices for farmers to encourage them to always return to farm, with the assurance of their products being taken off them at harvest.

Alhaji Bello pledged to facilitate the provision of land to the companies to enable them to establish their processing factories within a short period of time, even as he disclosed that the FCT masterplan envisaged four grazing reserves in Bwari, Karshi, Gwagwalada and Rubochi.

e-Payment Transactions hit N151tn

By: Ademola Bakare



e-Payment transaction

The total volume of transactions through various platform of electronic payment channels in Nigeria in 2019 rose by 13 per cent, amounting to N150.773tn compared with N133.637tn recorded in 2018.

This figure was released by the Central Bank of Nigeria (CBN) in its latest industry e-payment data for the year 2019.

The report states that, the volume of transactions rose to 2.952bn in 2019 which is higher

than the total transactions of 2.073bn recorded in 2018.

While the data put the total value of inter-bank e-payment transactions at N441.905tn, it however put the total volume at 90.875bn. In the same vein, it put total value of transactions by cheques in 2019 at N4,482tn lower than the N5.035tn recorded in previous year, with volume of transactions by cheques dipped from 9,019,278 in 2018 to 7,275,237 recorded in 2019.

Analyses of these figures show that more Nigerians prefer carrying out their transactions electronically than issuing cheques.

Further analysis of the released data shows that the combined value of Automated Clearing House System/NAPS/PMS was at N25.131tn, while the volume of transactions under this payment channel was 47,311,582.

In 2019 the data put the total transaction across Automated Teller Machines (ATMs) across the country at 839,819,922, and the volume of transaction was N6.513tn.

In the same year in review, it further put the total value of

transactions through the Point of Sale (POS) channel across Nigeria at N3.205tn while the total volume of transaction recorded was put at 438,614,182.

The data in its expose did not leave out transactions conducted through the internet (Web) which it put at 103,497,007 valued at N478bn, while the total volume of transactions through mobile money was aggregated at 377,265,208, valued at N5.080tn. The value of transactions through Nigeria

Instant Payment (NIP) was N105tn while the volume was 1,145,785,229.

Also, it reported that the volume of electronic transactions via mCash payment platform was N600million in the same year under review with the total volume transaction of 251,490, when transaction volume through E-bills Bay, an online payment platform was recorded to have had 1,099,805 valued at N652bn, while transactions through Central Pay platform stood at N5.476bn and a total volume of 663,163.

CBN Recovers Over N77bn, \$21m from DMBs

By: **Adaeze Alaribe**

The Director, Consumer Protection Department, Central Bank of Nigeria (CBN), Mr. Haruna Bala Mustafa has said that the Department's inception in 2012, it has processed and resolved over 16,000 customer complaints and recovered over N77 billion and \$21 million excess charges for customers.

Mr. Mustafa made the disclosure at a Stakeholder Sensitization Workshop organized by the Central Bank of Nigeria on Consumer Protection Regulation, which took place at Sandralia Hotel, Abuja, on Monday, February 24, 2020.

According to him, the Department had also developed and implemented a Consumer Complaints Management System (CCMS) to enhance the efficiency of complaints handling, promoted good market conduct among financial service providers through effective supervision and enforcement of rules, as well as creation of consumer awareness through financial literacy

programmes.

He explained that the purpose of the workshop was to enlighten stakeholders on the objectives of the CBN Consumer Protection Framework (CPF) and to provide clarity on the salient provisions of the document, which are in line with the core mandates of the Bank.

Speaking further, the Director, CPD listed some risks to consumer interests to include unethical market practices, low financial and digital literacy levels among consumers, complexity and opacity of transaction contracts.

To overcome these challenges, he said the CBN in 2019 issued the Consumer Protection Regulation (CPR), which codifies some key principles set out in the Consumer Protection Framework (CPF) earlier issued by CBN in November 2016.

In his keynote address, Dr. Gabriel Udehden of Dashboard Innovations noted that Nigeria was experiencing significant

decline in the quality of banking services offered to customers, adding that there had been complaints from consumers of banking services, bordering on excess charges and poor communication. He stated that the workshop therefore, marked the beginning of a new season of financial education in Nigeria.

The two-day event had a series of presentations on the overview and objectives of the consumer protection framework and regulation, disclosure and transparency, fair treatment of consumers, responsible business conduct, complaints handling and redress.

Speakers and panelists at the event include the President, Abuja Chamber of Commerce and Industry, Prince Adetokunbo Kayode, Mr. Tajudeen Yinka Ahmed, Mr. Ibrahim Yahaya, Mr. Duncan Akuma, Mr. Udem Gabriel and Mrs. Laureta Ehizojie. Also in attendance were other industry regulators, consumers and activists.

NIRSAL Facilitates N102bn Credit for Agriculture, Creates 40,000 Jobs

By: **Olusola Amadi**



Photo Credit: Google Image

Farmers watering their Crops

The Nigeria Incentive-Based Risk Sharing System for Agricultural Lending (NIRSAL) has facilitated over N102 billion in loans from commercial banks across the various agricultural value chain in Nigeria, impacting about 2 million lives and creating over 40,000 jobs.

Mr. Aliyu Abdulhameed, the Managing Director/CEO of NIRSAL confirmed this, saying further that the N102 billion are applied in various areas of agrobusiness viz; Agricultural Inputs: N6.7 billion; Mechanization: N1.7 billion, Primary Production: N118.6 billion, Processing: N34.4 billion, Logistics: N580 million, Growth Enhancement Scheme: N39.4 billion and Rural Financial Institution: N940 million.

He noted that prior to NIRSAL's intervention, agricultural insurance in Nigeria was indemnity based which only provided compensation equivalent to farmer's cost of production, adding that NIRSAL's insurance facility is designed to expand agricultural insurance products to

reduce credit risk and increase lending across the agricultural value chain. Abdulhameed said farmers in Nigeria no longer have to worry about associated risks in the agricultural value chain such as diseases, climatic factors and uncertainties in the market.

According to him, the goal is to expand insurance uptake by producers from 0.5 million to 3.8 million by 2026 and also continually develop insurance products that will give financial institutions and agricultural value chain players the comfort they need to lend to the agricultural sector while building the capacities of underwriters.

Mr. Abdulhameed further disclosed that NIRSAL and its technical partners have been collaborating with the National Insurance Commission (NAICOM), Nigeria Agricultural Insurance Corporation (NAIC) and a consortium of four underwriters to provide innovative and index-based insurance to protect investments in the upstream segment of the agricultural value

chain. He said that the agricultural insurance underwriters are strategically transitioning their products focus from indemnity based insurance to Area Yield Index, Revenue Index, Hybrid Index and the NIRSAL Comprehensive Index Insurance Product. He noted that as at December 2019, a total of 35,160 farmers cultivating 36,347 hectares have used the NIRSAL Area Yield Insurance Index product to protect a total harvest value of N4.77 billion.

Mr. Abdulhameed stated that NIRSAL business model has shown remarkable resilience and sustainability as it has proven to be an astute agricultural finance risk management institution that has demonstrably sustained its operations, preserved and expanded its capital base.

NIRSAL, a wholly-owned corporation of the Central Bank of Nigeria (CBN) is a Non-Bank Financial Institution designed to redefine, measure, re-price and share agribusiness-related credit risk.

Survey Reveals Optimism on the Nigerian Macro Economy

By: **Daba Olowodun**

A recent survey conducted by the Statistics Department of the Central Bank of Nigeria (CBN) has revealed optimism of players in the private sector of a robust macro economy for 2020.

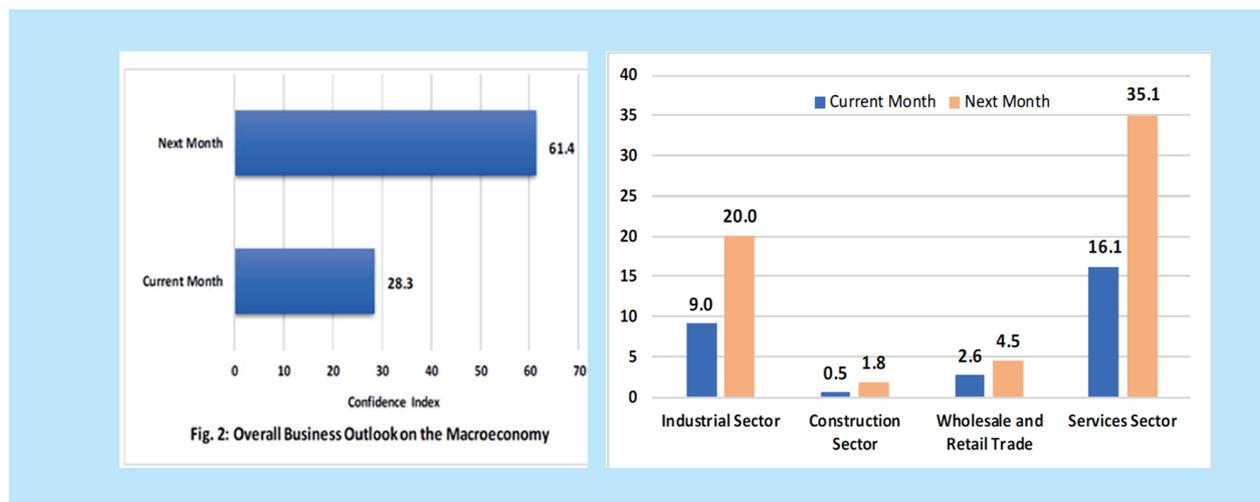
The survey which took place from January 13 - 17, 2020, with a sample size of 1,050 businesses nationwide, covered such sectors as services, industrial, wholesale/retail trade and construction. The service sector which proved the most optimistic

with 35.1 points, backed up that optimism with articulated plans to expand in the following month. Services were followed by the industrial sector with 20.0 points on the sectorial contributions to overall business outlook.

The wholesale/retail trade and construction sector were not left behind in positive projections for business in the coming month. "The business outlook for February 2020 showed greater confidence in the economy with

61.4 index points" the report stated.

Although the respondent firms identified insufficient power supply, high interest rate, financial problems, unclear economic laws, an unfavourable political climate, competition and insufficient demand as major factors constraining business activity, they also expected that the Naira would appreciate in the months to come promoting a better macro economy.



CBN Set to Develop Cash Activity Reporting Portal

By: **Bartholomew Mbaegbu**

As part of the Bank's initiative on Cash Management Scheme, the Currency Operations Department has stated that an application called Cash Activity Reporting Portal is being currently developed.

The technology-driven initiative

is to provide Management with visibility over cash management resources, activity and expenditure across the States in the Federation and the geopolitical zones.

Currency Operations Department has however solicited inputs from Deposit

Money Banks (DMBs), Cash in Transit Companies (CITs), Cash Processing Centers to make the application which will soon be deployed robust and efficient.

The application when ready will be warehoused with the Nigeria Inter-bank Settlement System (NIBSS).



**Agriculture is growing and
our economy is getting better**

Gradually our economy is reaping the fruits of agriculture, but we still have a long way to go. That is why the Federal Government of Nigeria is partnering with other agencies of the government to implement programmes and interventions to provide cheaper and more accessible funding for the agricultural sector. Get involved and tap into these initiatives today, so together we can further grow the nation's economy.

COME, LET'S GROW NIGERIA TOGETHER

**To access any of the Agricultural and other initiatives,
visit the CBN branch nearest to you.**

- **ABP** - Anchor Borrowers Programme
- **MSMEDF** - Micro, Small and Medium Scale Enterprises Development Fund
- **NIRSAL** - Nigeria Incentive Based Risk Sharing for Agricultural Lending
- **AADS** - Accelerated Agricultural Development Scheme
- **RSSF** - Real Sector Support Fund
- **CACS** - Commercial Agriculture Credit Scheme
- **ACGSF** - Agriculture Credit Guarantee Scheme Fund



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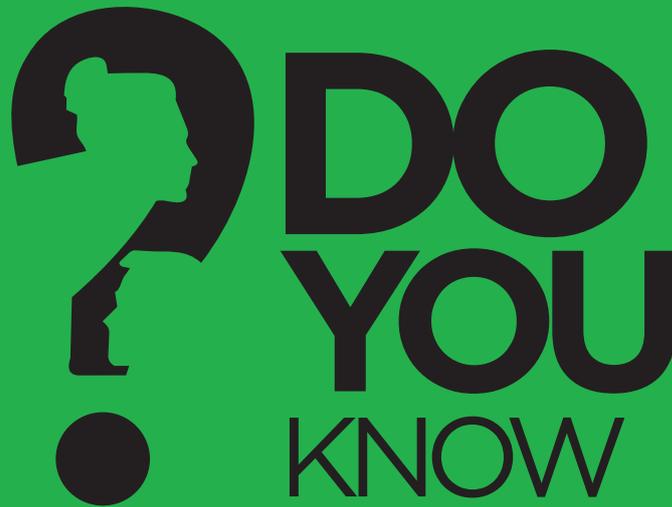
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Discretionary Monetary Policy: these are deliberate actions taken by the monetary authority to influence money supply in the system with a view to achieving its mandates.

Direct Monetary Policy: This involves the use of quantitative monetary controls such as credit ceilings, credit rationing and statutory liquidity ratios to control the amount of money in circulation.

Indirect Monetary Policy: This involves the use of market based instruments such as open market operations for the implementation of monetary policy.

Price stability: In an economy this means the general price level does not change much over time. Prices neither goes up or down.

Exchange Rate Channel: This arises when the exchange rate become the intermediate policy variable for transmission of monetary policy impulses.

Interest Rate Channel: This is a monetary policy transmission mechanism channel where by changes to the policy are propagated through interest rates to inflation.

That if you make a complaint to your bank, you must insist on getting the Consumer Complaint Management System (CCM) tracking number from your bank? This will enable the Central Bank do a follow up.

That if you make a complaint to your bank on card related and funds transfer issues, and after 72 hours the issue was not resolved. You can contact the CBN by sending an email to: cpd@cbn.gov.ng, contactcbn@cbn.gov.ng or call +234 7002255226

That if you make a complaint to your bank on account management issues and after 14 days grace for resolution the issue was not resolved, you can contact the CBN by sending an email to: cpd@cbn.gov.ng, contactcbn@cbn.gov.ng or call +234 7002255226

That if you make a complaint to your bank on excess charges and was not recitified within 30 days allowed for resolution, you can contact the CBN by sending an email to: cpd@cbn.gov.ng, contactcbn@cbn.gov.ng or call +234 7002255226



Central Bank of Nigeria

